

COMMUNICATIONS UPDATE AUGUST 2021

$\rangle\rangle\rangle$ our monthly communications newsletter

The Drake Star Partners Global Communications is pleased team to present the 4th issue of our monthly Communications Report, providing updates on industry happenings such as important news and events, mergers and acquisitions activity and insights into the present and future trends impacting major areas of investment within the industry, including:

Wireless networks & infrastructure Internet of Things (IoT) connectivity Communications Equipment Communications Software Telecommunications Services

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VIEW FROM OUR INVESTMENT BANKERS

>>> Daniel Kurgan, Senior Advisor, Communications



"Behind the heat of the CPaaS market"

The Communication Platform as a Service (CPaaS) market has never been so hot, driven by the record high valuations of market leaders like Twilio or Sinch. Over the last 15 months, we have seen more than 30 sizeable M&A and equity transactions.

Of course, like in all the other sectors of the economy this intense M&A activity is driven by rock bottom interest rates and a recovery environment that are strong M&A catalysts. But that is not the only reason why this is happening: actually, the market is on a race!

To understand the rationale for this race, it is important to remember the very specific dependency of the CPaaS model to telecom COGS: the very core business of most CPaaS providers is A2P Messaging and (to a smaller extent) Voice termination, which is facing an everincreasing commoditization. As in every market which is subject to such a commoditization, not only is scale essential but also diversification, leading to a clear call for consolidation.

The valuations of the various CPaaS providers are very different. Looking at public market and recent M&A valuations multiples:

- From 19.7 to 1.5 Revenue (EV/2021 estimated revenue)
- From 73x to 13x EBITDA (EV/2021 estimated EBITDA)

To enjoy high valuation multiples, CPaaS providers must demonstrate strong capabilities to address more and more higher value enterprise use cases with an omnichannel offering, i.e. Whatsapp, Facetime, WeChat etc. – even if the revenues generated today by these channels are still very low. Those who don't have a robust customer engagement stack will trade at much lower multiples.

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"Behind the heat of the CPaaS market"

Strangely, the financial markets keep valuing CPaaS providers in multiples of revenue, and to a much lesser extent in multiples of EBITDA:

- The Revenue multiple is not very relevant, as most of the revenues are "pass through", with a price per message or per voice minute charged to the customer and a cost per message or per voice minute paid to the termination party (mobile network operator or wholesale provider);
- The EBITDA multiple makes more sense but doesn't always recognize the need to invest in building the capabilities described above to secure long term profitable growth; such investment being very relevant as the demand for these capabilities will grow exponentially.

So the most accurate methodology to value a CPaaS provider is to apply the right multiple on its <u>Gross Margin</u>, which reflects much better the value created by the business. In a market where demand keeps strongly increasing but is facing

accelerated commoditization, the best CPaaS providers are those that can demonstrate their ability to steadily grow Gross Margin through a successful portfolio extension towards higher value services that is embraced by their existing and future customers.

There is still a bubble around CPaaS, which remains for a big part a huge "pass through" messaging market that keeps growing a lot in volumes, but less in value.

We might be a few quarters away from some kind of downturn. The winners might not take it all, but almost.

>>> OUR PICK OF STORIES OF THE MONTH

WIRELESS NETWORKS & INFRASTRUCTURE



Dish, AT&T sign wireless network deal worth at least \$5 bln

Dish Network Corp announced it had signed a multi-year deal worth at least \$5 billion to make AT&T Inc the primary network services partner for its wireless customers.

Under the terms of the 10-year deal, AT&T will provide voice, data, messaging services to customers of Dish-owned mobile virtual network operators (MVNOs) Boost Mobile, Ting and Republic Wireless...Learn more



Ericsson strikes \$8.3 bln 5G deal with Verizon

Swedish telecoms gear maker Ericsson (ERICb.ST) announced it struck an \$8.3 billion deal with Verizon Communications Inc (VZ.N) to accelerate the deployment of 5G network in the United States...Learn more

D R A K E - S T A R



US accuses Broadcom of abusing STB and broadband chip monopoly

The Federal Trade Commission reckons Broadcom has a monopoly in certain types of chip and is abusing that position to impose exclusivity on its customers.

This refers to the three US SOC (system on chip) markets – Broadcast STB (set-top box) SOCs, DSL Broadband SOCs, and Fiber Broadband SOCs. According to the FTC complaint Broadcom has been requiring its customers to source components from it on an exclusive or near exclusive basis. This seems identical to a 2019 EU complaint and similar to the kind of thing Intel used to get in trouble for...Learn more



Lumen could raise \$5 billion-plus from asset sales

US B2B comms outfit Lumen Technologies is looking to raise US\$5 billion or more by selling certain consumer operations.

Lumen's consumer and small business operations are split between two brands: Quantum Fiber covers connectivity and services delivered over fibre, while the old CenturyLink brand serves residential customers and small businesses using legacy networks....Learn more

INTERNET OF THINGS (IoT)



G+D acquires global IoT specialist Pod to enlarge connectivity business portfolio

Giesecke+Devrient (G+D), a global security technology group headquartered in Munich, has acquired Pod Group, an Enterprise Network Operator (ENO) specializing in scalable Internet of Things (IoT) connectivity solutions. The UK-based firm with offices in Seville/Spain and other locations across the globe has access to 600+ networks in 185 countries.

The acquisition is another step in the strategic development of G+D towards a solution provider in the IoT business...<u>Learn more</u>



loT is failing to live up to its promise...or is it?

77% of companies who implemented at least one Internet of Things (IoT) project in the past 12 months said their project was at best only somewhat successful, according to a new survey commissioned by IoT connectivity provider Eseye. The survey was carried out among 500 IoT decision makers in the US and the UK by research firm Opinion Matters in April. And that headline finding makes for gloomy reading. Until you take a closer look, that is.

Or, more accurately, until you carve up the data in a slightly different way. The survey asked how successful or unsuccessful the respondents believe their IoT initiatives to be and whether they had met expectations...Learn more





Wireless Logic expands European footprint with the acquisition of Things Mobile

Based in Milan, Things Mobile is a managed service provider that delivers connectivity for international customers across a wide range of IoT applications and has experienced rapid growth since its launch in 2017. The foundation for Things Mobile's growth has been its low-touch digital sales and service model and propositions that meet the underlying needs of its target markets...<u>Learn more</u>

COMMUNICATIONS EQUIPMENT



FCC finalizes program to rip and replace Huawei, ZTE telecom equipment in the U.S.

In a unanimous vote, the Federal Communications Commission finalized a \$1.9 billion program to rip and replace equipment from Chinese telecom companies considered national security risks by the U.S. government.

The program is meant to subsidize the cost for small telecommunications companies in the U.S. to replace gear from firms like Huawei and ZTE in an effort to secure U.S. networks. To be eligible for the funds, U.S. telecom firms must serve 10 million or fewer customers. That's a higher threshold than the previous 2 million or fewer figure in an earlier version of the order...Learn more

INTERNET OF THINGS (IoT)



AT&T sells its cloud soul to Microsoft

US communications group AT&T is selling its Network Cloud technology to Microsoft and moving its 5G stuff onto Azure. The big move will start with the 5G core, but there seems to be no limit to the amount of its network AT&T is prepared to entrust to Microsoft. As if to symbolise its total capitulation on this matter AT&T is handing over (there's no mention of any price) its cloud tech to be chucked into the Azure for Operators mix...Learn more



Bell rings the changes with Google Cloud pact

Bell Canada has become the latest major telecom to announce its latest public cloud deal, this time hooking up with Google Cloud to give its network and IT infrastructure a leg up. The deal brings together Bell's 5G network with Google's multicloud, data analytics and artificial intelligence (AI) capabilities, the telco said....<u>Learn more</u>



ETTelecom and Telecom Infra Project's 'Built in India Virtual Summit' explores the capabilities and growth potential of India's rich domestic telecom ecosystem Around the world, but very starkly in India, COVID-19 has not only shown the importance of connectivity to maintain basic business operations, online education, and social connections, but also to do the necessary and important work of recovering and rebuilding.... Learn more

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$\rangle\rangle\rangle$ SOME OF OUR +100 TRANSACTIONS IN COMMUNICATIONS

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